

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4/23/19

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? Amesbury High School Age 33

1.2 Do you live and/or work in Amesbury? Live  Work  Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. Downtown
- 2. Cider Hill Farm
- 3. \_\_\_\_\_
- 4. \_\_\_\_\_
- 5. \_\_\_\_\_
- 6. \_\_\_\_\_

1.4 What is your preferred mode of transportation? Auto  Ride Share  Taxi  Public Transit  Bicycle  Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)  
1 Directional Signs / Attractions    1 Directional Signs / Parking    2 Attraction Identification  
2 Public Parking Identification    2 Pedestrian Information    3 Transit Information  
3 Bike Directional

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO

If so, which Wayfinding Mobile Applications have you used? \_\_\_\_\_

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

**WAYFINDING SYSTEM: RESIDENT SURVEY**

DATE: 4/23/19

**1.0 BACKGROUND INFORMATION**

1.1 What neighborhood / area do you live / work? Beverly MA Age 30

1.2 Do you live and/or work in Amesbury? Live  Work Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. Woodsom Farm
- 2. Golgotha Rock
- 3. Rocky Hill Mtg House
- 4. Macy Colby House
- 5. Riverwalk
- 6. Alliance park

1.4 What is your preferred mode of transportation: Auto  Ride Share  Taxi  Public Transit  Bicycle  Pedestrian

**2.0 WAYFINDING SURVEY**

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)

<u>1</u> Directional Signs / Attractions	<u>1</u> Directional Signs / Parking	<u>2</u> Attraction Identification
<u>1</u> Public Parking Identification	<u>2</u> Pedestrian Information	<u>2</u> Transit Information
<u>2</u> Bike Directional		

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO

If so, which Wayfinding Mobile Applications have you used? yelp, google maps

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

**THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY**

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4/23/19

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? 68 Elm St Age \_\_\_\_\_

1.2 Do you live and/or work in Amesbury? Live   Work Both

1.3 Which attraction / destinations do you recommend a visitor to see?  
1. Council on Aging (Senior Community Center) 4. For families hoping to move to Amesbury w/parents  
2. \_\_\_\_\_ 5. \_\_\_\_\_  
3. \_\_\_\_\_ 6. \_\_\_\_\_

1.4 What is your preferred mode of transportation: Auto Ride Share Taxi Public Transit Bicycle  Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2  3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found?  Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)  
1 Directional Signs / Attractions 1 Directional Signs / Parking 1 Attraction Identification  
1 Public Parking Identification 1 Pedestrian Information 1 Transit Information  
1 Bike Directional

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information?  YES  NO  
If so, which Wayfinding Mobile Applications have you used? \_\_\_\_\_

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES  NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit.  YES  NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking?  1 2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider.  10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends?  YES  NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

**WAYFINDING SYSTEM: RESIDENT SURVEY**

DATE: \_\_\_\_\_

**1.0 BACKGROUND INFORMATION**

1.1 What neighborhood / area do you live/work? School Str. Age \_\_\_\_\_

1.2 Do you live and/or work in Amesbury? Live  Work  Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. Rest / Bars (Brewery)
- 2. \_\_\_\_\_
- 3. \_\_\_\_\_
- 4. \_\_\_\_\_
- 5. \_\_\_\_\_
- 6. \_\_\_\_\_

1.4 What is your preferred mode of transportation? Auto  Ride Share  Taxi  Public Transit  Bicycle  Pedestrian

**2.0 WAYFINDING SURVEY**

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

- 2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)
- 1 Directional Signs / Attractions
  - 2 Directional Signs / Parking
  - 1 Attraction Identification
  - 2 Public Parking Identification
  - 2 Pedestrian Information
  - 4 Transit Information
  - 5 Bike Directional

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO  
If so, which Wayfinding Mobile Applications have you used? \_\_\_\_\_

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4/23/19

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? rural - 1 mi from Age 72

1.2 Do you live and/or work in Amesbury? Live  Work  Both  downtown

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. All Treasures
- 2. MILLYARDS
- 3. MILL BUILDINGS
- 4. \_\_\_\_\_
- 5. \_\_\_\_\_
- 6. \_\_\_\_\_

1.4 What is your preferred mode of transportation: Auto Ride Share Taxi Public Transit Bicycle Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)  
1 Directional Signs / Attractions 1 Directional Signs / Parking 2 Attraction Identification  
1 Public Parking Identification 2 Pedestrian Information 5 Transit Information  
    Bike Directional

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO

If so, which Wayfinding Mobile Applications have you used? GPS

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4-21-2019

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? Ciderhill Emma's Sea / Rt 110 Age 61

1.2 Do you live and/or work in Amesbury? Live Work Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. Ciderhill Farm
- 2. Lowell's Boat Shop
- 3. Woodson Farm
- 4. \_\_\_\_\_
- 5. \_\_\_\_\_
- 6. \_\_\_\_\_

1.4 What is your preferred mode of transportation? Auto Ride Share Taxi Public Transit Bicycle Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)

<u>1</u> Directional Signs / Attractions	<u>1</u> Directional Signs / Parking	<u>2</u> Attraction Identification
<u>1</u> Public Parking Identification	<u>2</u> Pedestrian Information	<u>2</u> Transit Information
<u>5</u> Bike Directional		

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO

If so, which Wayfinding Mobile Applications have you used? \_\_\_\_\_

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4/

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? on the Merrimac Age 69

1.2 Do you live and/or work in Amesbury? Live  Work  Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. Marshalltown - Pow wbal
- 2. Macy Colby House
- 3. Lowells Boatshop
- 4. Rocky Hill Mill House
- 5. Bartlett Museum
- 6. Whittier Home

1.4 What is your preferred mode of transportation: Auto  Ride Share  Taxi  Public Transit  Bicycle  Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)

<u>3</u> Directional Signs / Attractions	<u>2</u> Directional Signs / Parking	<u>4</u> Attraction Identification
<u>1</u> Public Parking Identification	<u>6</u> Pedestrian Information	<u>5</u> Transit Information
<u>7</u> Bike Directional		

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO  
*(wasn't really aware)*  
If so, which Wayfinding Mobile Applications have you used? \_\_\_\_\_

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO  
*yes, recently in Portsmouth & impressed by signage*

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4-23-19

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? South Hunt Rd Age 4

1.2 Do you live and/or work in Amesbury? Live  Work  Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. Downtown
- 2. \_\_\_\_\_
- 3. \_\_\_\_\_
- 4. \_\_\_\_\_
- 5. \_\_\_\_\_
- 6. \_\_\_\_\_

1.4 What is your preferred mode of transportation:  Auto  Ride Share  Taxi  Public Transit  Bicycle  Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3 4 5 (poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)
1 Directional Signs / Attractions
2 Public Parking Identification
3 Directional Signs / Parking
4 Pedestrian Information
5 Attraction Identification
5 Transit Information
2 Bike Directional

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO
If so, which Wayfinding Mobile Applications have you used? \_\_\_\_\_

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 2 3 4 5 (difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4/23/19

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? Lower millyard Age 61

1.2 Do you live and/or work in Amesbury? Live  Work Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. Lower river
- 2. Downtown parks
- 3. Merrimack River
- 4. Upper millyard
- 5. Nature's Point
- 6. \_\_\_\_\_

1.4 What is your preferred mode of transportation? Auto Ride Share Taxi Public Transit Bicycle Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 (poor) 2 3 4 5 (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)

<u>1</u> Directional Signs / Attractions	<u>1</u> Directional Signs / Parking	<u>1</u> Attraction Identification
<u>3</u> Public Parking Identification	<u>3</u> Pedestrian Information	<u>1</u> Transit Information
<u>4</u> Bike Directional		

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO

If so, which Wayfinding Mobile Applications have you used? \_\_\_\_\_

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 (difficult) 2 3 4 5 (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4-23-19

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? Clinton St. Age 69

1.2 Do you live and/or work in Amesbury? Live  Work  Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. Cider Mill
- 2. Carriage Museum
- 3. walking trails
- 4. Dining -
- 5. \_\_\_\_\_
- 6. \_\_\_\_\_

1.4 What is your preferred mode of transportation?  Auto  Ride Share  Taxi  Public Transit  Bicycle  Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)

- Directional Signs / Attractions
- Directional Signs / Parking
- Attraction Identification
- Public Parking Identification
- Pedestrian Information
- Transit Information
- Bike Directional

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information?  YES  NO

If so, which Wayfinding Mobile Applications have you used? Google - Yelp-

2.5 Q. Do you use the local directional signage in order to find to your destinations?  YES  NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit.  YES  NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends?  YES  NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4/23/19

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? Amesbury Age 56

1.2 Do you live and/or work in Amesbury? Live Work Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. Cider Hill Farm 2. 3. 4. 5. 6.

1.4 What is your preferred mode of transportation? Auto Ride Share Taxi Public Transit Bicycle Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 - 5, how would you rate Amesbury as a destination? 1 2 3 4 5 (poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

- 2.3 Q. On a scale of 1 - 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important) Directional Signs / Attractions Directional Signs / Parking Attraction Identification Public Parking Identification Pedestrian Information Transit Information Bike Directional

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO If so, which Wayfinding Mobile Applications have you used?

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO

2.7 Q. On a scale of 1 - 5, how difficult or easy is it to find available parking? 1 2 3 4 5 (difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4-23-19

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? AMESBURY HIGHLANDS Age 60

1.2 Do you live and/or work in Amesbury?  Live  Work  Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. CIDER HILL
- 2. \_\_\_\_\_
- 3. \_\_\_\_\_
- 4. \_\_\_\_\_
- 5. \_\_\_\_\_
- 6. \_\_\_\_\_

1.4 What is your preferred mode of transportation?  Auto  Ride Share  Taxi  Public Transit  Bicycle  Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 (poor)  2  3  4  5 (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found?  Difficult  Average  Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)

- Directional Signs / Attractions
- Directional Signs / Parking
- Attraction Identification
- Public Parking Identification
- Pedestrian Information
- Transit Information
- Bike Directional

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES  NO

If so, which Wayfinding Mobile Applications have you used? \_\_\_\_\_

2.5 Q. Do you use the local directional signage in order to find to your destinations?  YES  NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit.  YES  NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 (difficult)  2  3  4  5 (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min  10min  5min  - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends?  YES  NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

Thank you



ENVIRONMENTS & EXPERIENCES

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: April 23, 2019

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? CIDER HILL FARM - 45 FERN AVENUE RTE 150 NORTH AMESBURY, MA Age 40 years in Business

1.2 Do you live and/or work in Amesbury? (Live) (Work) (Both)

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. CIDER HILL FARM, 2. PHAT CATS BISTRO, 3. QVEDIA, 4. BAKEHOUSE, 5. CRAVE, 6. MOUSE SPORTS CENTER (soon to be), WOODSON FARM, BATTIS FARM LAKE GARDNER -

1.4 What is your preferred mode of transportation? (Auto) Ride Share Taxi Public Transit Bicycle Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 - 5, how would you rate Amesbury as a destination? 1 (poor) 2 3 (circled) 4 5 (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? (Difficult) Average Easy

2.3 Q. On a scale of 1 - 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)

- 1. Directional Signs / Attractions, 2. Attraction Identification, 2. Public Parking Identification, Directional Signs / Parking, Pedestrian Information, Transit Information, Bike Directional

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? (YES) NO

If so, which Wayfinding Mobile Applications have you used?

2.5 Q. Do you use the local directional signage in order to find to your destinations? (YES) NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. (YES) NO

2.7 Q. On a scale of 1 - 5, how difficult or easy is it to find available parking? 1 (circled) 2 3 4 5 (EXTREMELY \*THERE NEEDS TO BE A PARKING GARAGE!!) (difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. (10+ min) 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? (YES) NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

DATE: 4/23/19

WAYFINDING SYSTEM: RESIDENT SURVEY

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? Market St. Age 40

1.2 Do you live and/or work in Amesbury? Live Work  Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. Riverwalk Railtrail
  - 2. Woodsam Farm
  - 3. Town Forest
  - 4. Town Park / Dix Golf Course
  - 5. Whittier Hill Trail head
  - 6. "Carriage Hill" Mill area
- Batchelder Park Public Library Deer Island

1.4 What is your preferred mode of transportation: Auto Ride Share Taxi Public Transit  Bicycle Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2  3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult  Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)

<u>1</u> Directional Signs / Attractions	<u>1</u> Directional Signs / Parking	<u>4</u> Attraction Identification
<u>2</u> Public Parking Identification	<u>2</u> Pedestrian Information	<u>3</u> Transit Information
<u>2</u> Bike Directional		

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information?  YES NO  
If so, which Wayfinding Mobile Applications have you used? Google

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES  NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES  NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 2  3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min  - 5 min

2.9 Q. Are you likely to recommend Amesbury to your family and friends?  YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4/23/19

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? Highlands Age 53

1.2 Do you live and/or work in Amesbury?  Live  Work  Both

Alliance Park  
Batchelder Park  
Whittier Hill  
Riverwalk Trail  
Lower Millyard  
Parking Lots

1.3 Which attraction / destinations do you recommend a visitor to see?  
1. Town Park  
2. Lake Gardner  
3. Woodson Farm  
4. Buttz Farm  
5. Town Forest  
6. Market Square

1.4 What is your preferred mode of transportation: Auto Ride Share Taxi Public Transit  Bicycle Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found?  Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)  
1 Directional Signs / Attractions 1 Directional Signs / Parking 1 Attraction Identification  
1 Public Parking Identification 1 Pedestrian Information 4 Transit Information  
2 Bike Directional

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information?  YES NO

If so, which Wayfinding Mobile Applications have you used? Waze, Google Maps

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES  NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit.  YES NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider.  10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends?  YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4/23/19

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? west of Woodson Farm Age 68

1.2 Do you live and/or work in Amesbury? Live Work Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. Upper Milliard / Falls / Flatbread 2. Whittier Home / Friends Meeting House
2. Merrimack River / Lowell's / Alliance Park
2. Cider Hill 3. Woodson Farm

1.4 What is your preferred mode of transportation? Auto Ride Share Taxi Public Transit Bicycle Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 - 5, how would you rate Amesbury as a destination? 1 2 3 4 5 (poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

2.3 Q. On a scale of 1 - 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)
2 Directional Signs / Attractions 4 Directional Signs / Parking 1 Attraction Identification
3 Public Parking Identification 5 Pedestrian Information Transit Information
Bike Directional

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO

If so, which Wayfinding Mobile Applications have you used?

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO

2.7 Q. On a scale of 1 - 5, how difficult or easy is it to find available parking? 1 2 3 4 5 (difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

**WAYFINDING SYSTEM: RESIDENT SURVEY**

DATE: 1/23/19

**1.0 BACKGROUND INFORMATION**

1.1 What neighborhood / area do you live / work? MARKET SQUARE Age 43

1.2 Do you live and/or work in Amesbury? Live Work Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. River Hill
- 2. Lowell Boat Shop
- 3. Restaurants
- 4. Whitier House
- 5. Whitson Farm
- 6. Stones

1.4 What is your preferred mode of transportation: Auto Ride Share Taxi Public Transit ~~Bicycle~~ ~~Pedestrian~~

**2.0 WAYFINDING SURVEY**

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)

- 3 Directional Signs / Attractions
- 1 Directional Signs / Parking
- 4 Attraction Identification
- 1 Public Parking Identification
- 2 Pedestrian Information
- 5 Transit Information
- 5 Bike Directional

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO

If so, which Wayfinding Mobile Applications have you used? \_\_\_\_\_

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4/23/19

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? \_\_\_\_\_ Age 42

1.2 Do you live and/or work in Amesbury? Live Work Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. \_\_\_\_\_
- 2. \_\_\_\_\_
- 3. \_\_\_\_\_
- 4. \_\_\_\_\_
- 5. \_\_\_\_\_
- 6. \_\_\_\_\_

1.4 What is your preferred mode of transportation? Auto Ride Share Taxi Public Transit Bicycle Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)

- 5 Directional Signs / Attractions
- 5 Directional Signs / Parking
- 5 Attraction Identification
- 5 Public Parking Identification
- 5 Pedestrian Information
- 5 Transit Information
- 5 Bike Directional

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO

If so, which Wayfinding Mobile Applications have you used? \_\_\_\_\_

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

**WAYFINDING SYSTEM: RESIDENT SURVEY**

DATE: \_\_\_\_\_

**1.0 BACKGROUND INFORMATION**

1.1 What neighborhood / area do you live / work? Downtown; live 1/2 mile Age 38  
From Downtown

1.2 Do you live and/or work in Amesbury? Live Work Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- |   |   |  |
|---|---|--|
| 1. <u>Upper Millisard (restaurants)</u> | 4. <u>Cider Mill Farm</u>                         | Chestnut St Mills (Businesses / Brewery) |
| 2. <u>Atlantic Sports Complex</u>       | 5. <u>Downtown</u>                                |  |
| 3. <u>Lowells Boat Shop</u>             | 6. <u>Lower Millisard (restaurants/breweries)</u> |  |
|   | <u>Rail Trails</u>                                |  |

1.4 What is your preferred mode of transportation: Auto Ride Share Taxi Public Transit Bicycle Pedestrian

**2.0 WAYFINDING SURVEY**

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)

<u>1</u> Directional Signs / Attractions	<u>3</u> Directional Signs / Parking	<u>3</u> Attraction Identification
<u>3</u> Public Parking Identification	<u>1</u> Pedestrian Information	<u>4</u> Transit Information
<u>4</u> Bike Directional		

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO

If so, which Wayfinding Mobile Applications have you used? \_\_\_\_\_

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

**THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY**

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4/24/19

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? Oakland (CI works) Age \_\_\_\_\_

1.2 Do you live and/or work in Amesbury? Live  Work Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. Cider Hill
- 2. Down town Restaurants
- 3. \_\_\_\_\_
- 4. \_\_\_\_\_
- 5. \_\_\_\_\_
- 6. \_\_\_\_\_

1.4 What is your preferred mode of transportation: Auto Ride Share Taxi Public Transit Bicycle Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)

<u>5</u> Directional Signs / Attractions	<u>2</u> Directional Signs / Parking	<u>2</u> Attraction Identification
<u>4</u> Public Parking Identification	<u>5</u> Pedestrian Information	<u>4</u> Transit Information
<u>2</u> Bike Directional		

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO

If so, which Wayfinding Mobile Applications have you used? Google app

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4/24/19

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live/work? downtown Age \_\_\_\_\_

1.2 Do you live and/or work in Amesbury? Live  Work  Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. rail trail
- 2. dining
- 3. upper millyard
- 4. \_\_\_\_\_
- 5. \_\_\_\_\_
- 6. \_\_\_\_\_

1.4 What is your preferred mode of transportation:  Auto  Ride Share  Taxi  Public Transit  Bicycle  Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3  4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found?  Difficult  Average  Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)

<u>2</u> Directional Signs / Attractions	<u>1</u> Directional Signs / Parking	<u>1</u> Attraction Identification
<u>1</u> Public Parking Identification	<u>2</u> Pedestrian Information	<u>3</u> Transit Information
<u>2</u> Bike Directional		

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information?  YES  NO

If so, which Wayfinding Mobile Applications have you used? \_\_\_\_\_

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES  NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit.  YES  NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1  2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min  10min  5min  - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends?  YES  NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4/24/19

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? Salem Age 75

1.2 Do you live and/or work in Amesbury? Live Work Both No

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. Upper Mill Canal
- 2. Powow River Falls
- 3. Riverwalk
- 4. Lowells Boatworks
- 5. \_\_\_\_\_
- 6. \_\_\_\_\_

1.4 What is your preferred mode of transportation: Auto Ride Share Taxi Public Transit Bicycle Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)  
3 Directional Signs / Attractions 1 Directional Signs / Parking 4 Attraction Identification  
2 Public Parking Identification 5 Pedestrian Information \_\_\_ Transit Information  
\_\_\_ Bike Directional

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO

If so, which Wayfinding Mobile Applications have you used? \_\_\_\_\_

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking ? 1 2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY

WAYFINDING SYSTEM: RESIDENT SURVEY

DATE: 4/24/19

1.0 BACKGROUND INFORMATION

1.1 What neighborhood / area do you live / work? Downtown Age 35

1.2 Do you live and/or work in Amesbury? Live Work Both

1.3 Which attraction / destinations do you recommend a visitor to see?

- 1. Restaurants
- 2. Breweries/Bars
- 3. Artists
- 4. \_\_\_\_\_
- 5. \_\_\_\_\_
- 6. \_\_\_\_\_

1.4 What is your preferred mode of transportation? Auto Ride Share Taxi Public Transit Bicycle Pedestrian

2.0 WAYFINDING SURVEY

2.1 Q. On a scale of 1 – 5, how would you rate Amesbury as a destination? 1 2 3 4 5  
(poor) (fantastic)

2.2 Q. How would you describe the ease in which destinations can be found? Difficult Average Easy

2.3 Q. On a scale of 1 – 5, which wayfinding issues need to be improved? (1 = Priority / 5 = Least Important)  
 \_\_\_ Directional Signs / Attractions 1 Directional Signs / Parking \_\_\_ Attraction Identification  
1 Public Parking Identification \_\_\_ Pedestrian Information \_\_\_ Transit Information  
 \_\_\_ Bike Directional

2.4 Q. Do you use Mobile Apps during a visit to find a destination's or to get information? YES NO  
 If so, which Wayfinding Mobile Applications have you used? \_\_\_\_\_

2.5 Q. Do you use the local directional signage in order to find to your destinations? YES NO

2.6 Q. If there was a coordinated wayfinding (signage) program that helped you discover additional destinations would you be more likely to stay an longer or return for another visit. YES NO

2.7 Q. On a scale of 1 – 5, how difficult or easy is it to find available parking? 1 2 3 4 5  
(difficult) (easy)

2.8 Q. When walking to a destination what is the max. distance you will consider. 10+ min 10min 5min - 5 min.

2.9 Q. Are you likely to recommend Amesbury to your family and friends? YES NO

THANK YOU FOR TAKING THE TIME TO FILL OUT THIS SURVEY