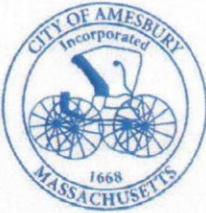


2021-16



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AMESBURY CITY CLERK

Amesbury

Mayor Cassandra Gove

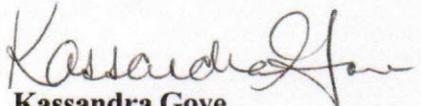
Office of the Mayor
City Hall, 62 Friend Street
Amesbury, MA 01913-2884

(978) 388-8121
Fax: (978) 388-6727
govek@amesburyma.gov

Certificate of Appointment

December 31, 2020

I appoint Florence Pamphile to the position of member of the Amesbury Housing Trust for a term to expire December 31, 2022, and I certify that said person is qualified to perform the duties of the said office, and I make this appointment solely in the interest of the City of Amesbury. This appointment shall not become effective until twenty-one days following filing with the city clerk, in accordance with the Amesbury Home Rule Charter.


Cassandra Gove
Mayor



AMESBURY, Massachusetts



Published on Amesbury MA (<https://www.amesburyma.gov>)

Home > Volunteer Application for Appointed Positions > Webform results > Submission #50

Submission information

Form: Volunteer Application for Appointed Positions (1)

Submitted by Anonymous (not verified)

November 10, 2020 - 7:22pm

2601:180:4101:5c30:304e:3c73:4838:efb

Name

Floris Pamphile

Home Address

230 Elm Street Amesbury, Massachusetts 01913

Mailing Address (if different)

Phone Number

~~XXXXXXXXXX~~

Email Address

Floris.e.pamphile@gmail.com

Which Board, Commission or Committee are you applying for?

Other (list below)

Other:

Affordable Housing Trust Board Member

Please explain why you would like to serve on a particular Board, Commission or Committee.

I would like to serve as a board member because I bring a great detail of experience in housing specifically dealing with affordable housing and serving disenfranchised populations. Lastly, I would like to be involved in the community, because I am an Amesbury resident and love my community.

Please briefly describe your education and any relevant work or life experience or other activity which, in your opinion, would be beneficial in carrying out the responsibilities of this office. If necessary, attach additional sheets or your resume.

I have spent over a decade serving disenfranchised populations and have served as an expert in the education of clients and co-workers regarding affordable housing opportunities, tenant/landlord rights etc.

Floris E. Pamphile
230 Elm Street
Amesbury, MA 01913
(781)-353-9181
Floris.e.Pamphile@gmail.com

Education:
Salem State University Salem, MA
Bachelor of Science
Major: Criminal Justice

Training/Skills
Creating/Interpreting Assessments
Domestic Violence (Led by RESPOND Inc.)
Trauma-informed Care (Led by Center for Social Innovation: t3 institute)
Motivational Interviewing
CPR/First Aid certified
Certified Mediator-Harvard Mediation Program
Sales
Customer Service
Marketing
Real estate

Professional Experience:

Flopure LLC, CEO June 2020-Present
Make high-level decisions about policy and strategy..
Provide executive leadership across the company
Evaluating the success of the organization.
Developing and implementing operational policies.
Acting as the primary spokesperson for the organisation.
Develop company culture and vision.
Shape market opportunities
Where necessary, challenge current performance levels.
Solidify company's position in the marketplace

Connect2uplift Inc., CEO February 2020-Present
Reporting to the Board of Directors.
Building alliances and partnerships with other organizations.
Fundraising
Creating, and understanding financial documents, including budgets, cash flow, income statements, balance statements, and statements of functional expenses.
Creating favorable conditions so that the organization can reach its mission.
Developing and maintaining strong relationships with the region, among peers, among donors, within industry associations, with the media, and more.

Pine Street Inn, Landlord Liaison August 2019-Present

Serving as the primary point of contact for property managers'/owners' concerns and complaints

Establishing relationships with landlords to assist in locating appropriate housing, especially those who have multiple barriers to obtaining permanent housing

Liaison and mediator for housing issues that may arise

Expert on landlord and tenant rights and educating co-workers

Providing tenant education for clients

Upholding the standards of landlord service, outlined in the Landlord Services Policy

Supporting landlords with resources such as fuel assistance, connecting to landlord associations, information about trainings

Regularly distributing and collecting landlord satisfaction surveys

Ensuring quality data entry: accurate and timely data entry

Inputting guest updates and other pertinent service information in the HMIS system. Use HMIS system to track guest access to services and outcomes

Contributing Housing options to a virtual clearing house to be leveraged by the full continuum

Coordinating and align with Boston's Coordinated Access System and Shelter Triage and Outreach Teams

North Region LTSS Partnership-GLSS, LTSS Community Partner Coordinator Jun. 2017- Nov. 2018

Provided Outreach to and actively engage Enrollees.

Coordinated the completion of the Comprehensive Assessment (CA).

Conducted initial and ongoing risk assessment; design personal crisis management plans, relapse prevention and harm reduction strategies with members who have been identified as behaviorally complex.

Coordinated the development, implementation, and ongoing review of the Person Centered Treatment Plan (PCTP) inclusive of any LTSS and / or SDH needs or goals of the Enrollee.

Drove referrals regarding connections to any community or social services that align with the Enrollees needs and goals.

Submitted CA, PCTP and all PCTP updates in accordance with the data sharing agreement CP and ACO/MCO Plan.

Collaborated closely with PCP and other providers, including but not limited to community resources, to assure appropriate referrals based on level of care needed to optimize outcomes and minimize risk.

Provided self-management education and training to Enrollees while honoring Enrollee choices.

Provided health and wellness coaching to Enrollees while honoring Enrollee choices.

Educated and support members' families and friends (following HIPAA authorization by Enrollee) regarding members' needs and preferences as they relate to overall health and well-being.

Communicated and collaborated with ACO/MCO teams and serve as a team resource.

Collaborated with ACO Plan, PCP and other healthcare providers regarding changes in services, care transitions, crisis intervention while focusing on continuity and quality of client care and potential efficiencies and cost-savings.

Obtained required Prior Authorization from ACO/MCO Plan for all relevant and necessary

services.

Managed all care transitions through collaboration with Enrollee, community provider staff, ICT and hospital staff to ensure a safe discharge plan and a well-coordinated implementation of that plan.

Ensured for medication review and reconciliation as triggered by a care transition or by a medication change through an outpatient medical or psychiatric visit.

Vinfen Corporation, Housing Specialist, Allston, MA. October 2014-2016

Helped clients to engage in a recovery process and to communicate their strengths, hopes, dreams and goals to CAR Team

Marketed Vinfen housing subsidies to landlords and property owners

Created marketing material for advertising purposes

Assessed clients' history in relation to requirements of specific subsidy and/or housing requirements.

Developed an individual housing plan with clients if needed as part of IAP and updates it as required.

Located and secure new properties and conduct housing search activities for CBS clients

Negotiate with landlords to resolve tenancy issues as they arise.

Partnered with local Housing Authorities, Community Development Corporations and private landlords to find available subsidies and housing opportunities.

Acted as contact person for landlords, Housing Authorities, real estate contacts, Community Development Corporations and other subsidizing.

Partnered with Program Directors and staff in Intensive Residential Settings and Cooperative Housing to find and obtain housing for clients in these settings.

Assisted in the preparation of the Annual Progress Report (APR) for the Shelter + Care and other subsidy programs.

Heading Home Inc., Transitional Housing Program Case Manager, Charlestown, MA
November 2013-2014

Provided a screening, intake, service plans, and orientation and assessment functions.

Provided follow-up services for residents who move out of shelter and into transitional housing.

Participant fee calculations

Workshop coordination(financial and housing)

Assisted clients with Debt reduction, budgeting, housing search, job search, etc.

Establish and maintain client files in accordance with internal and contractual requirements and enter data in computerized (ETO-Efforts to Outcome computerized systems).

Conducted and maintained required records to include progress and group notes, social security cards, birth certificates, physicals and other appropriate records required

Please list any City offices you have held in Amesbury or elsewhere. Please share the name of the Office held, the date you were appointed or elected, and the date when your term expired.

None.

Public service on a Board, Committee, or Commission can be demanding. Please indicate the realistic time commitment you are willing and able to make.

2 - 4 hours per week

Additionally, please describe any standing commitments you may have which might conflict with set meeting schedules.

None

How did you hear about the vacancy on this City Board, Committee or Commission?

Word of Mouth

Electronic Signature

Floris E Pamphile

Date

November 10, 2020

Source URL: <https://www.amesburyma.gov/node/91473/submission/27416>